# Sevda Sattari Nikkhou

Email: sevda sattari@sfu.ca

## Education

#### (Sep. 2020- Now) Ph.D. in Business Administration (Quantitative Marketing)

• Simon Fraser University, Vancouver, Canada- 3.99/4.33

#### (Sep. 2012- Feb. 2015) Master of Business Administration (Major: Marketing)

• Sharif University of Technology, Tehran, Iran-18.89/20, GPA: 4/4

#### (Sep. 2008-Jun. 2012) B.Sc. in Industrial Engineering

• Sharif University of Technology, Tehran, Iran - 17.21/20, GPA: 3.76/4

#### (Sep. 2007 - Jun. 2008) Diploma, Mathematics and Physics Discipline

• National Organization for Development of Exceptional Talents (NODET), Ardabil, Iran - 19.90/20

### **Research Interests**

- Applied Econometrics
- Advertising Effectiveness

- Choice Models
- Program Evaluation

## **Research Experiences**

Could sales agents' incentives backfire? Evidence form a large individual-level data in life insurance industry- Best Poster Presentation Award Winner at E&T Symposium Conference, May 2023

• Under the supervision of Prof. Miremad Soleymanian, Spring 2021 so far.

#### Empirical analysis of a price discrimination model in automobile industry

• Under the supervision of Prof. Srabana Dasgupta, Spring 2022 so far.

#### Developing a theory for the privacy paradox phenomenon,

• Project for "Theory Development", under the supervision of Prof. Andrew Von Nordenflycht, Fall 2020.

# Clustering customers of "Jiring", subsidiary of "MCI (Mobile Telecommunication of Iran)", using two-step k-means and RFM methods with SPSS Clementine

• Project for "Pricing Management", under the supervision of Prof. Shikhzadeh, Spring 2014.

#### Preparing a marketing plan for a new tea product of "Golrang Industrial Group"

• Project for "Principles of Marketing", under the supervision of Prof. Najmi, fall 2013.

#### Coordination of advertising between manufacturer and retailers using game theory

• Bachelor thesis, under the supervision of Prof. Shavandi, Summer 2012.

## **Academic Experience**

#### Tutorial Marker, Beedie School of Business, Simon Fraser University

• Customer Analytics, Prof. Jason Ho, Summer 2022, Prof. Miremad Soleymanian, Fall 2022, Prof. Mohammad Ashgharzadeh, Summer 2023.

#### Teaching Assistant, Beedie School of Business, Simon Fraser University

• Introduction to Marketing, Prof. Miremad Soleymanian, Spring 2022.

#### Teaching Assistant, Graduate School of Management and Economics, Sharif University of Technology

- Operations Management, Prof. Sheikhzade, Fall 2014.
- Pricing management, Prof. Sheikhzade, Spring 2015, Spring 2016.

#### Teaching Assistant, Industrial Engineering Department, Sharif University of Technology

- Manufacturing Procedures 1, Prof. M. Houshmand, Spring and Fall 2011.
- Computer Information Systems, Prof. N. Salmassi, Spring 2012.

# **Honors and Awards**

- Best Poster Presentation Award at E&T Symposium Conference at Queen's University, May 2023.
- Beedie Family Graduate Scholarship (\$6500), Fall 2020, Fall 2021, Fall 2022
- Graduate Fellowship (\$7000), Spring 2021, Spring 2022, Spring 2023
- Dean's Fellowship (\$6500), Fall 2021, Fall 2022
- Ranked 3<sup>rd</sup> amongst Sharif University of Technology MBA class of 2015.
- Accepted for MBA without University Entrance Exam (Talented Student), Sharif University of Technology, Tehran, Iran, 2012
- Accepted in the first stage of "Sharif Entrepreneurship and Business Development Festival" for Business Plan Writing, Summer 2013.
- Ranked 139<sup>th</sup> among more than 350,000 applicants in the National University Entrance Exam, 2008.
- Selected for the National Chemistry Olympiad at the first stage, 2007.
- Selected for the National Organization for Development of Exceptional Talents (NODET) among more than 700,000 applicants, 2000.

# **Seminars and Conferences**

- Poster Presentation at Beedie Research Colloquium, Burnaby, March 2023.
- Poster Presentation at ET Symposium Conference at Queen's University, Kingston, May 2023.
- Presented research on "Could sales agents' incentives backfire? Evidence form a large individual-level data in the life insurance industry" at ISMS Marketing Science Conference, Miami, June 2023.
- Auditing Buyer Behavior, PhD Seminar Course-COMM 662, Yann Cornil, UBC, Fall 2021.
- Auditing Research Seminar in Marketing, PhD Seminar Course-COMM 660, Yi Qian, UBC, Fall 2022.

## **Professional Experiences**

- Brand Manager at "Arian Chimia Tech Holding", Iran's Leading Holding in Cosmetics and Hygienic Industry, May 2017 to June 2020.
  - Planning Brand Strategies, Budgeting and Controlling in the form of annual calendars
  - o Developing Marketing Campaigns In Partnership with Online Stores
  - Designing Motivational Programs for Motivating Sales forces and Rewarding based on Performance Appraisal
  - Planning and Implementing Advertisements and Activities in Marketing Channels
  - o Monitoring New Product Development Processes and Launches Into the Market
  - Supporting Sales by Offering Promotions, Festivals, Samplings, Bundles
  - o Planning Digital Marketing Activities in Social Media
- Market Research Manager at "Toloo-e Fardaye Iranian (TFI)"; November 2016 to May 2017.
  - Preparing Marketing Plans for an Online Taxi Service and Home Services, "Espard App"
- Business Planning Supervisor at "Solico Group", Iran's Leading Holding in FMCG Industry, Chain Stores Sales Division; April 2015 to September 2016.
  - Proposing Solutions for Business Weaknesses and Strengths Based On a Global View
  - Designing and Preparing Reports for Managerial Decision Makings
  - $\circ$   $\;$  Evaluating Promotions and Analysis of the Sales for Future Promotion Planning
  - o Calculating Monthly Sales Invectives and Occasionally Sales Program Rewards
- Writing Business Plan and New Product Development Plan for a Firm in Food Industry, "Boom Rang", Summer 2014.